

CHAPTER IV

CONCLUSION AND SUGGESTION

4.1 Conclusion

Based on the previous chapters, the writer concludes that :

1. Kinds of menu served at the restaurant Patra Jasa Hotel Semarang are Continental breakfast, American breakfast, Ala Carte, Table D'hote.
2. Kinds of service given by Food and Beverage Department of Patra Jasa Hotel Semarang are American service, Buffet service, Room service.

4.2 Suggestion

According to the observation that the writer did during conducted the job training the writer wants to give some suggestions as follows :

1. The writers or waitress should know all the menu and the specification of food and beverage, so that they can give the best explanation to the guests.
2. Food and Beverage Department of Patra Jasa Hotel should increase the facilities and the quality of the menu of Kendalisodo Restaurant.