

**FOOD AND BEVERAGE SERVICE AT
KENDALISODO RESTAURANT OF PATRA JASA
HOTEL SEMARANG**

PAPER

**Presented in partial fulfillment of the requirements
for the completion of Diploma III Program
of the English Department
specialized in Tourism**



by :

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**FACULTY OF LANGUAGES AND LETTERS
DIAN NUSWANTORO UNIVERSITY
SEMARANG
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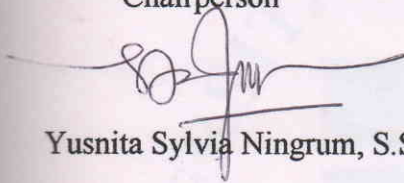
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PAGE OF APPROVAL

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Board of Examiners

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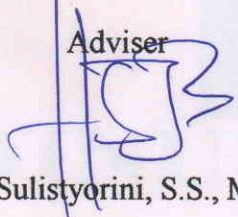
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Semarang, January 2008

The Writer

ABSTRACT

This paper entitled "Food and Beverage Service at Kendalisodo Restaurant of Patra Jasa Hotel Semarang" is the result of field study conducted for three months (8 February 2006 – 30 April 2006) at Patra Jasa Hotel Semarang. This study is aimed at describing the Food and Beverage Service that Patra Jasa Hotel takes in service.

The data of this study were collected by using observation, interview, and library research methods. The observation method was aimed at understanding the activities of the food and beverage service. The interview method was conducted to get information about food and beverage personnel to attract more guests to come to the hotel. The library research method was used to get some information by reading some books related to the problem of this paper.

From the study, it can be concluded that, Food and Beverages Service at Kendalisodo Restaurant of Patra Jasa Hotel Semarang includes :

1. Kinds of menu served at Kendalisodo Restaurant of Patra Jasa Hotel Semarang are :
 - a. Continental Breakfast.
 - b. American Breakfast
 - c. A'la Carte
 - d. Table D'hote
2. Kinds of service given by Food and Beverage Department of Patra Jasa Hotel Semarang are :
 - a. American service
 - b. Buffet service
 - c. Room service

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