

## **TINJAUAN LINGKUNGAN KERJA YANG MENIMBULKAN KELUHAN SUBYEKTIF PETUGAS DI FILING RSUD UNGARAN TAHUN 2015**

**NURLAILA EKA FATMA**

*Program Studi Rekam Medis&Info. Kesehatan - D3, Fakultas*

*Kesehatan, Universitas Dian Nuswantoro Semarang*

*URL : <http://dinus.ac.id/>*

*Email : 422201201224@mhs.dinus.ac.id*

### **ABSTRAK**

Program Studi Diploma III Rekam Medis dan Informasi Kesehatan

Fakultas Kesehatan Universitas Dian Nuswantoro

Semarang

2015

**ABSTRAK**

**NURLAILA EKA FATMA**

**TINJAUAN LINGKUNGAN KERJA YANG MENIMBULKAN KELUHAN SUBYEKTIF PETUGAS Di FILING RSUD UNGARAN TAHUN 2015**

Di RSUD Ungaran ditemukan adanya keluhan-keluhan, dan ketidaknyamanan petugas di bagian filing yang diakibatkan oleh lingkungan kerja. Pada ruang filing RSUD Ungaran terdapat 18 ventilasi, 14 jenis lampu neon yang masing-masing berukuran 20watt untuk penerangan,suhu di ruang filing sekitar 28°C. Udara pada ruang filing panas karena tidak adanya penggunaan AC hanya dibantu dengan 1 kipas angin sehingga petugas merasa kepanasan saat melakukan pekerjaan, serta pada ruang filing RSUD Ungaran tidak bising, di dapatkan tingkatkebisingannya sekitar 42dB. Tujuan penelitian ini yaitu untuk mengetahui kondisi lingkungan kerja yang dapat menimbulkan keluhan subyektif petugas di filing RSUD Ungaran tahun 2015.

Jenis penelitian yang digunakan adalah penelitian deskriptif, dengan metode penelitian observasi dan wawancara dengan pendekatan cross sectional. Variabel yang diteliti yaitu lingkungan fisik, potensi gangguan kesehatan kerja, dan keluhan subyektif. Objek penelitian yang digunakan yaitu lingkungan kerja di filing, adapun subjek penelitian 4 petugas rekam medis di bagian filing.

Karakteristik petugas yang diteliti meliputi jenis kelamin terdiri dari 2 petugas perempuan dan 2 petugas laki-laki. Umur masing-masing petugas sekitar 35 – 52 tahun. Tingkat pendidikan SMA dan lulusan DIII Rekam Medis. Penerangan pada ruang filing RSUD Ungaran 27 luks berarti penerangannya belum terang. Ventilasi pada filing RSUD Ungaran berukuran 80 x 30 cm, luas ruangan 60m<sup>2</sup>. Tidak bising karena ruang filing terletak dilantai 2.

Petugas dibagian filing mengalami gangguan kesehatan saat bekerja diantaranya batuk, sesak nafas, pegal-pegal dan gangguan lainnya. Maka perlu meningkatkan frekuensi pembersihan ruangan dan menggunakan masker pada saat bekerja.

**Kata Kunci** : Kata Kunci : filing, lingkungan kerja, kesehatan kerja, keluhan petugas

Kepustakaan : 16 (1970-2009)

**REVIEW OF WORK ENVIRONMENT THAT CREATE A SUBJECTIVE  
COMPLAINT OF THE OFFICERS AT THE FILING UNIT AT UNGARAN  
REGIONAL HOSPITAL In 2015**

**NURLAILA EKA FATMA**

*Program Studi Rekam Medis&Info. Kesehatan - D3, Fakultas  
Kesehatan, Universitas Dian Nuswantoro Semarang*

*URL : <http://dinus.ac.id/>  
Email : 422201201224@mhs.dinus.ac.id*

**ABSTRACT**

Study Program Diploma Medical Records and Health Information

Medical Faculty of the University of Dian Nuswantoro

Semarang

2015

**ABSTRACT**

**NURLAILA EKA FATMA**

**REVIEW OF WORK ENVIRONMENT THAT CREATE A SUBJECTIVE COMPLAINT OF THE OFFICERS AT  
THE FILING UNIT AT UNGARAN REGIONAL HOSPITAL In 2015**

In RSUD Ungaran it was found that there are complaints, and inconvenience among the clerk at the filing unit caused by the work environment. In the filing unit of Ungaran Hospital there are 18 ventilation, 14 types of fluorescent lamps that each measuring 20 watts for lighting, temperature in the room around 28°C filing. The filing room is hot because the absence of air conditioning usage instead there is only supported by one fan so that the worker feels the heat while doing their job, and the filing room is not noisy. In Ungaran Hospital, the noise level in filing room is about 42 dB. The purpose of this study is to determine the condition of the working environment that can cause subjective complaints among office workers in filing unit of Ungaran Hospital in 2015.

This type of research is descriptive research. The research methods used observation and interviews with cross sectional approach. The variables studied were the physical environment, the potential occupational health disorders, and a subjective complaint. The object of the research is the physical environment in the filing, as for the research subjects 4 medical records clerk at the filing.

The character of the office workers examined included sex consists of 2 female officers and 2 male officers. Age of each officer about 35-52 years. The education level of high school and Diploma Medical Record graduate. Lighting of filing space Hospital Ungaran is 27 lux means the light is not bright. Ventilation in hospitals filing Ungaran measured 80x30cm, spacious room 60m<sup>2</sup>. Not noisy as filing pace located on the floor 2.

Filing officer experience health problems at work including cough, shortness of breath, fatigue and other distractions. It is necessary to increase the frequency of cleaning of the room and use a mask at work

**Keyword** : Keywords : filing, work environment, occupational health, complaints officer  
**Bibliography** : 16 (1970-2009)