

## **CHAPTER II**

### **THEORETICAL BACKGROUND**

#### **2.1 Related Study**

This chapter presents several related work used to theoretical basis. There are 3 works that present in this chapter describe the application of data mining market basket analysis. So many enterprises that implement data mining about sales transaction in their databases as follow:

- a. Association Rule with Frequent Pattern Growth Algorithm for Frequent Item Sets Mining [3]

The study analyze about the transaction dataset, where frequent item sets mining is one of the most challenging problem. The information is not extracted from a single data source. This region has problem on finding customers' shopping.

Mining frequent item set could be done by using FP Growth algorithm. Specifically, the study applied association rules using FP-Growth algorithm on big data sets directly from transactions of customers of the supermarket.

The transformed dataset is divided into a set conditional dataset for each frequent item and mines each such dataset separately to generate frequent item. The study using FP-Growth for generating frequent item sets mining from market basket analysis. Each transaction from the structure are processed in reverse order and saved the number of transactions in the FP-tree structure in reverse order because the aim is to have a rather small tree size, the most frequent articles within the transactions being saved as close as possible to the root.

The simulate process of generating association rules by using FP-Growth algorithm with the creation or load of a previously pre-processed. The minimum support value was set to 0.1 (10%) while the minimum confidence value was set to 0.2 (20%). The scanned data from the stores was aggregated and market basket analysis was run individually for each store.

The result of the study is the common items that should be placed closely are paper goods, produce, beer wine spirits, snack foods, meats, frozen foods, and

desserts. And the top two individual items are beer wine spirits and snack foods and also the top item set which is brought together. The final result of the study is promising with high confidence. Further study may utilize this result to suggest marketing plans for the store such as product arrangement.

b. Aplikasi Data Mining Analisa Data Transaksi Penjualan Obat Menggunakan Algoritma Apriori [4]

To analyze market basket drug sales transaction data by using data mining. The amount of competition in the business world, particularly in the pharmacy industry. In order to know what drugs are purchased by the customer, can be done by the technique of analysis which is an analysis of customer buying habits. The detection of the drugs that often purchased together carried out to use association rule, which is the process of finding associations or relationships among data items are taken from a relational database.

The algorithm that used as the main process market basket analysis is apriori algorithm by using minimum support parameters, minimum confidence and the period of sales transactions to find association rules. Data used are sales transaction data drugs from *Apotek Setya Semarang* starting from 14<sup>th</sup> January, February and March 2012 that customers conduct transactions drug purchases and blood drug analgesic simultaneously. On January, data consist of 450 transactions and 1240 record. On February, the data consist of 480 transactions and 1104 record. On March the data consists of 397 transactions and 903 records.

The study has three labels of basis data consist of medicine data, transaction data, detail of transaction data. On the example of manual calculation formation of the association rule, needed the data source which is data transaction of pharmacy purchasing on 14<sup>th</sup> January 2012. Drug data, is the data that consists of type of drug. Attributes of drug data are *id, nama, keterangan*.

- 1) Data transaction is data about sales transaction note of drug. The attributes are *id, tgl, no\_resep, jenis\_penjualan, customer, nama\_dokter, nama\_pasien, resep*.
- 2) Data detail of transaction are data about the details from sales transaction data. The attribute data detail transaction consists of *id\_transaksi*, and *id\_obat*.

There are two main processes where to analyze the sales transaction drug data using association rule, which is process of making frequent itemset and process making rule.

1) Making Frequent Itemset Process

Using apriori algorithm. In this process carried out some iteration and stop until there is no candidate of frequent itemset that fulfills minimum support.

2) Making Rule Process

After frequent itemset formed, the next phase is making rule process.

Association rule that formed is association rule that has been fulfill minimum support and minimum confidence that has been decided.

The test results with different minimum support are the minimum number of support inversely proportional to the number of rules generated. The lowest minimum value produces the highest rule, which is the test with a minimum support = 1 produces the rules as much as 619 rules (January). 125 rules (February), and 124 rules (March). The minimum value of the highest support at least produces rules.

The test results with different minimum confidence are the minimum value of confidence given the smallest produces the most number of rules, i.e the minimum value of 10% confidence produced the rules which are 152 rules (January), 77 rules (February), 62 rules (March).

The test results with the smallest rule are minimum support = 6 and minimum confidence 40% produce the smallest number of rules for February and March while the minimum confidence = 50% produce the smallest number of rules for January.

From the sample, can be concluded the value of minimum support 6 and minimum confidence 40 % are the value which can produces the most powerful rule in February (1 rule) and March (2 rules), while for value of minimum confidence 50% produces the most powerful rule in January (3 rules).

c. Frequent Pattern and Association Rule Mining from Inventory Database Using Apriori Algorithm [5]

The study concern the information and knowledge obtained from the huge data that can be used for applications ranging from market basket analysis. Looking the

problem of mining association rules between items in a large database of sales transactions in order to understand customer buying habits for the purpose of improving sales. It was found that for a transactional database where many transaction items are repeated many times as a superset in that type of database.

By analyzing the information, try to find out persistent patterns in order to offer related goods together and therefore, increase the sales. Can track related sales on a different level of goods classification or on different customer segments. Apriori algorithm is correct for mining frequent itemset. With implementing the PHP, and MySQL database management system for storing the inventory data. Purposed to produce frequent itemsets completely and generate accurate strong rules.

The implementation using PHP and MySQL database with build an interface for setting minimum support and minimum confidence, apriori algorithm during iterations and generating strong rules. The interface used for mining support and confidence threshold for association rule generation. The initial stage shows the transactional data used for the association mining followed by the frequent itemsets generation stages. Three itemsets were generated from the initial transactional data. Strong rules generated after the computation of confidence on the three most frequent itemsets as satisfied by the threshold. The result is if a customer purchases TV, there is 70% confidence that will purchase TV Stand and Generator. Conversely, there is 85% confidence that a customer who purchases generator will purchase both TV and TV stand as well.

From the example, can be concluded that various companies may implement data mining approach to improve their marketing strategies as shown in Table 1. This study will implement market basket analysis in a furniture company which might be a good prospect for data mining area

Table 1. Summary of related work

No	Paper	Year	Background	Method	Result
1	Kittipol Wisaeng	2014	Generating association rules using frequent pattern growth	Market Basket Analysis Using	There is strong relationship where many

			algorithm for transactional market basket analysis. The goal of finding customers' shopping patterns based on association rule algorithm using FP-growth	Frequent Pattern Growth Algorithm	customers who buy bread also buy beer. And the result of top two individual items are beer wine spirits and snack food and also the top item set which is bought together.
2	Hapsari Dita Anggraeni, Ragil Saputra, S.Si, M.Cs, Beta Noranita, S.Si,M.Kom	2013	Determine the minimum support and minimum confidence regarding the sales transaction to get the customer buying habit. Analyse the market basket analysis using apriori algorithm to find the powerful rules and for mining frequent itemsets	Association rule using apriori algorithm	The value of minimum support 6 and minimum confidence 40 % are the value which can produce the most powerful rule in February (1 rule) and March (2 rules), while

					for the value of minimum confidence 50% produces the most powerful rule in January (3 rules).
3	K.S. Adewole, A.G. Akintola and A.R. Ajiboye	2014	Focuses on apriori algorithm implementation for association rule mining to determine the buying patterns of customers with the greater rate of accuracy and subsequently improve daily sales	Market basket analysis using association rule mining and apriori algorithm	The result is if a customer purchases TV, there is 70% confidence that will purchase TV Stand and Generator. So, there is 85% confidence that a customer who purchases generator will purchase both TV and

					TV stand as well.
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## 2.2 Theoretical Foundation

### 2.2.1 Market Basket Analysis Definition

Market basket analysis is an important component of the analytical system in retail organizations. There are several definitions of market basket analysis in many researches. As widely meaning, market basket analysis targets customer baskets in order to monitoring buying patterns and improve customer satisfaction [5]. Another definition, market basket analysis, is one the most data analysis that often used in the marketing world. The purpose of the Market Basket Analysis is to determine what products are most often purchased or used at the same time by the consumer. Market Basket Analysis process is to analyze the buying habits of consumers to find associations between the different products that put consumers in a shopping basket.

### 2.2.2 Data Mining

The extraction of interesting patterns or knowledge from huge amount of data and also can call knowledge discovery from data. Data mining has alternative names such as knowledge extraction, data/pattern analysis, knowledge discovery (mining) in the database (KDD), business intelligence, and so on. The term data mining is used to describe the collection of analysis techniques used to build models from large datasets [4]. Another definition of data mining is some of the important information that will be filter and extract from the database. Data mining is not something new. One of the difficulties for defining data mining is the fact that data mining inherited many of technical aspects and disciplines that have been established beforehand.

Data mining is a process that employs one or more computer learning techniques (machine learning) to analyze and extract knowledge (knowledge) automatically. Another definition of which is based learning induction (induction-based learning) is the process of establishing common definitions of concepts is done by observing specific examples of concepts that will be studied.

Based on definitions that have been submitted, the important thing related to data mining are as follows:

1. Data mining is the automatically process based on the existing huge of data.
2. The huge amount of data will be proceed
3. The goal of data mining is to get and determine the coherence or pattern that will possibility provide useful direction.

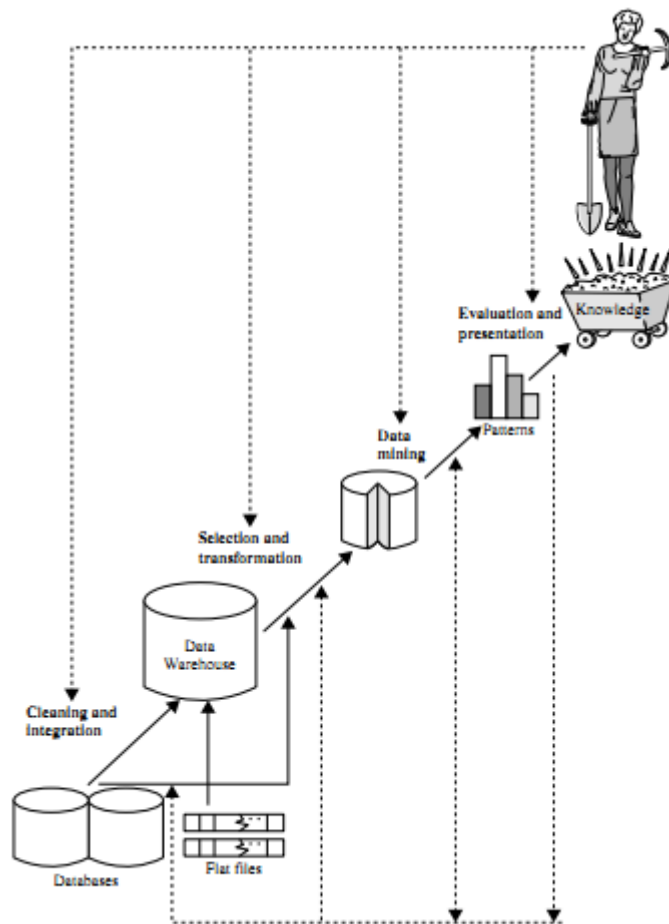


Figure 1. KDD process

There are 7 knowledge discovery process as shown in figure 1. of the following steps [6]:

1. Data cleaning

Before the process of data mining can be implemented, it needs to be done in the data cleaning process was focus on KDD. In this step will do selection the relevant data that used in research, the data obtained from “Sinar Karya Furniture”. The useless data will be removed, because will give affect on data



mining performance. Also, performance enrichment process, namely the process of "enriching" existing data with the data or another relevant information and necessary for KDD, such as data or external information.

## 2. Data integration

Data integration is merging data from several databases, so will be formed the new data. Integration will be carried out when needed the unique attribute from another database.

## 3. Data selection

In this step after getting the data will be carried out selection because of not all of data will used in the proces. Selection of data from the operational data set needs to be done before the stage of extracting information in KDD started. Data from the selection that will be used for data mining process, is stored in a file separate from operational databases.

## 4. Data transformation

The data is converted accordingly to the format required for processing in data mining.

## 5. Process mining

The main process that aims to find patterns or valuable hidden information in the data chunk.

## 6. Pattern information

In this step the result of data mining based on interesting patterns representing knowledge.

## 7. Knowledge presentation

The step where to visualize and knowledge representation techniques are used to display mined knowledge to users. In this step is a part of KDD process that called interpretation.

### 2.2.3 Grouping of data mining

Data mining is divided into several groups on the tasks as follows:

#### 1. Description

Sometimes researcher simply wanna try to find the data to illustrate patterns related to the data.

#### 2. Estimation

Estimation almost same as classification, except the target variable estimation more towards to numerical rather than to direction categories.

### 3. Prediction

Prediction similar as classification and estimation, except that in the result of prediction value, will be there in the future.

Example prediction of economy and business: price prediction about tables on furniture that will come

### 4. Classification

In the classification, there is a target categorical variables. For example, the classification of revenue can be separated into three categories, namely high income, medium income, and low income.

Another example of classification in the economy and business. For categorization of bed in furniture can be divided into 3 categories, consist of minimalist bed, Bagong bed, and rahwana bed.

### 5. Clustering

Clustering is a grouping of records, observation, or pay attention to and form a class of objects that have similarities. Clustering is different with classification, there is no variable target in clustering.

Examples of clustering in business and research are: Getting consumer groups for targeted marketing of a product for companies that do not have large marketing funds.

### 6. Association

Association task in data mining is to find the attributes that appear in one time. In the business world commonly called market basket analysis.

#### 2.2.4 Association Rule

An association rule is an implication of the form  $X \rightarrow Y$ , where X and Y are distinct items or itemsets (collections of one or more items), X is the rule antecedent and Y is the rule consequent. A rule antecedent is a part of the rule that needs to be fulfilled in order that the rule consequent is true. It is an unsupervised data mining technique that discovers connections among items/records of a large dataset. A typical example of association rule mining is market basket analysis [5].

Association rule mining is data mining techniques to find the associative rules between combinations of items. Examples of associative rules of purchases analysis in a supermarket that using the bar-code scanner information with the huge number of transaction records is able to know how likely a customer to buy bread with milk. With this knowledge, the owners of supermarkets can adjust the placement of the goods or designing a marketing campaign by using a combination of discount coupons for certain goods. The rule that states the association between some these attributes often called affinity analysis or Market Basket Analysis [5].

Important or not an associative rules can be determined by two parameters, support, and confidence. Support is is the percentage of the combination of these items in the database, while confidence is the strong relationships between items in the association rules.

Association rules are usually expressed in the form:

$$\{X \rightarrow Y\} \Leftrightarrow \{\text{bread, butter}\} \rightarrow \{\text{milk}\} (\text{support}=40\%, \text{confidence}=50\%)$$

The rule means that "50%" of the transactions in the database that makes bread and butter item also includes dairy items. While 40% of all transactions in the database that contains three items. Generally, association rule mining can be described as two phase:

1. Find all of the item combination that meets the minimum requirements of the support value in the database.
2. Develop strong association rules from the frequent itemsets, these rules must satisfy minimum support and minimum confidence.

### 2.2.5 Apriori Algorithm

Apriori algorithm is a basic algorithm proposed by Agrawal & Srikant in 1994 for the determination of frequent itemset for boolean association rules [2]. Apriori algorithms including the type of association rule in data mining. The rule that states the association between some attributes often called affinity analysis or Market Basket Analysis. Analysis association or association rule mining is data mining techniques to discover the rules of a combination of items. One of association analysis stage that attracts many researchers to produce efficient algorithm is the analysis of high-frequency patterns. Important or not an association can be identified by the two benchmarks, namely: support and confidence. Support (support value) is the percentage of the combination of these items in the database

while confidence (value certainty) is a strong relationship between the items in the rules of association [7].

Apriori algorithm is used in searching frequent itemset to get the association rules. As the name, this algorithm uses frequent itemset prior knowledge about the properties that have been previously known to process more information. Apriori using an iterative approach, also known as level-wish engines where  $k$ -itemset used to find  $(k + 1)$ -itemset. First of all searchable set of frequent 1-itemset, this set is denoted as  $L_1$ .  $L_1$  is large itemset used to find  $L_2$ , then the set of frequent 2-itemset is used to locate  $L_3$ , and so on until there are no more frequent  $k$ -itemset can be found. A Large itemset is frequent or itemset-itemsets that have passed the minimum threshold of support that has been determined [4].

There are two main processes that performed in the apriori algorithm:

1. Join

In this process for each item is combined with another item until can't form a combination anymore.

2. Prune

In this process, the result of the item set that have been combined was trimmed using a minimum support that has been specified by the user [8].

### 2.2.6 Manual Calculation Apriori

The example of 10 consumer shopping transactions will search for relationships between items with minimum support (min. support) = 20% and minimum confidence = 50% shown in Table 2 as follow.

Table 2. Example of transaction manual calculation apriori

No.	Itemset
1	1, 2, 18, 20
3	2, 4, 6, 14
5	3, 6, 18
7	8, 11
8	2, 6, 9, 10
9	1, 14, 16

<b>11</b>	5, 7, 19
<b>13</b>	12, 15, 16
<b>16</b>	13, 14, 16, 17, 20
<b>18</b>	6, 11, 12, 16, 18

Description: variable “no” on (table 2) is the number of transactions and itemset is an item code to shorten the name itemset. The details of the code from table 2 shown in Table 3. as bellow.

Table 3. Description codes name of items

<b>Code</b>	<b>Name of item</b>
<b>3</b>	Almari buku
<b>4</b>	Bufet
<b>1</b>	Meja pot
<b>14</b>	Meja konsul
<b>2</b>	Kursi tamu
<b>6</b>	Kursi makan
<b>8</b>	Tempat tisu
<b>11</b>	Almari jam
<b>9</b>	Nakas
<b>10</b>	Tempat tidur
<b>16</b>	Toilet
<b>5</b>	Sofa
<b>7</b>	Kursi teras
<b>12</b>	Almari sudut
<b>15</b>	Almari kanopi
<b>13</b>	Meja kantor
<b>19</b>	Meja ketapang
<b>17</b>	Almari hias
<b>18</b>	Meja makan
<b>20</b>	Almari salju

Phase 1. Join:

Find the itemset candidate of 1 item (C1) and count the support. For calculating the support, seen how many itemsets that appear in the table of the transaction and multiplied by the weight of each transaction. Because there are 10 transactions table, so will be calculated from the percentage of 100% divided by the number of transactions. The details of percentage for each itemset will be shown in Table 4.

$$Support(A) = \frac{Sum\ of\ transaction\ that\ contains\ A}{Sum\ of\ transaction} \times 100\% \quad (1)$$

Table 4. Candidate itemset C1

Itemset	Support	Itemset	Support
<b>3</b>	10%	<b>16</b>	40%
<b>4</b>	10%	<b>5</b>	10%
<b>2</b>	30%	<b>7</b>	10%
<b>14</b>	30%	<b>12</b>	20%
<b>1</b>	20%	<b>15</b>	10%
<b>6</b>	40%	<b>13</b>	10%
<b>8</b>	10%	<b>19</b>	10%
<b>11</b>	20%	<b>17</b>	10%
<b>9</b>	10%	<b>18</b>	30%
<b>10</b>	10%	<b>20</b>	10%

Phase 2. Prune:

Choose which fulfill the requirement of minimum support is 20%. The details will show in Table 5. as follow.

Table 5. Frequent itemset L1 that fulfills the min. Support

Itemset	Support
<b>2</b>	30%
<b>14</b>	30%
<b>1</b>	20%
<b>6</b>	40%
<b>11</b>	20%

<b>16</b>	40%
<b>12</b>	20%
<b>18</b>	20%

The next phase is repeated the first phase and second phase until the candidate that fulfill the minimum support does not exist anymore.

Calculate the candidate 2 (C2)

$$Support(A, B) = P(A \cap B)$$

$$Support(A, B) = \frac{Sum\ of\ transaction\ that\ contains\ A\ and\ B}{Sum\ of\ transaction} \times 100\% \quad (2)$$

Table 6. Candidate itemset C2

Itemset	Support	Itemset	Support
<b>2,14</b>	10%	<b>1,12</b>	-
<b>2,1</b>	10%	<b>1,18</b>	10%
<b>2,6</b>	-	<b>6,11</b>	-
<b>2,11</b>	-	<b>6,16</b>	-
<b>2,16</b>	20%	<b>6,12</b>	-
<b>2,12</b>	-	<b>6,18</b>	20%
<b>2,18</b>	10%	<b>11,16</b>	10%
<b>14,1</b>	10%	<b>11,12</b>	10%
<b>14,6</b>	10%	<b>11,18</b>	10%
<b>14,11</b>	-	<b>16,12</b>	20%
<b>14,16</b>	20%	<b>16,19</b>	-
<b>14,18</b>	10%	<b>16,18</b>	10%
<b>1,6</b>	-	<b>12,18</b>	10%
<b>1,11</b>	-	<b>19,18</b>	-
<b>1,16</b>	10%		

The candidate that fulfill the minimum support (L2) will show in Table 7. As follow

Table 7. Frequent itemset L2 that fulfills the min. Support

Itemset	Support
<b>2,6</b>	20%
<b>14,16</b>	20%
<b>6,18</b>	20%
<b>16,12</b>	20%

Calculate the candidate 3 (C3)

$$Support(A, B, C) = P(A \cap B \cap C)$$

$$Support(A, B, C) = \frac{Sum\ of\ transaction\ that\ contains\ A, B, and\ C}{Sum\ of\ transaction} \times 100\% \quad (3)$$

Table 8. Candidate itemset C3

Itemset	Support
<b>2,6,18</b>	-
<b>14,16,12</b>	-

In Table 8. above the itemset in C3 does not exist in the transaction, therefore the rule stops until here.

The process to find association rules that meet the minimum confidence 50%. And the result of the rules will show in Table 9.

$$Confidence = P(B|A) = \frac{Sum\ of\ transaction\ that\ contains\ A\ and\ B}{Sum\ of\ transaction\ that\ contains\ A} \times 100\% \quad (4)$$

Table 9. The rules that fulfill the minimum confidence

Rule(A → B)	Support(A ∩ B)	Support(A)	Confidence
<b>2 → 6</b>	20%	30%	66.67%
<b>6 → 2</b>	20%	40%	50%
<b>6 → 18</b>	20%	40%	50%
<b>18 → 6</b>	20%	30%	66.67%
<b>14 → 16</b>	20%	30%	66.67%



<b>16 → 14</b>	20%	40%	50%
<b>16 → 12</b>	20%	40%	50%
<b>12 → 16</b>	20%	20%	100%

### 2.3 Review the Object of Study

Sinar Karya Furniture is a furniture company that located at Soekarno-Hatta road, Km. 3, Tahunan, Jepara, Central Java, Indonesia. With only focus on furniture this company is the one of the famous company in that area actually in Tahunan, regional Jepara. The name of Sinar Karya Furniture itself comes from Sinar Karya Indah Furniture, with remove the word of “Indah” and become Sinar Karya Furniture. This company was first established in 1988 by (yanti’s father). The name of the company was change to Sinar Karya Furniture when missing Yanti (owner of the company) handle it in 2000. This is the development business family from the father to his daughter.

The type of product also changes, from the original model until this modern era finishing model. The models are followed by the customers request, mostly in finishing form. The amount of products in this company are 30. For each product has several type, the amount type of each product are 20. So the total of the products in this company are more or less than 600. And for each product has owned store room, for instance, the products that already purchased by customer, marketing products, and products that still not finishing yet.

There are 80 the total of employee: Divided by two, which are production area that consists of 60 employees and packing area that consist of 20 employees. Because in that Company has a lot of product, it will help the owner to monitor the worker or the employee itself. Related to the quality of the product the owner get from the raw frame created by the craftsmen, after that polished to finish and processed into finished goods.

The marketing system itself not only in Java Island, another Island in Indonesia also order their product moreover International area. The most location marketing is in local area Jepara. There is a special place for the point of sale and inventory. Need new goods with 3 criteria, consists of raw, semi-finished, and finishing

## 2.4 Framework of Study

In this study proposed to search dependability between a product that purchased by consumer simultaneously. To find in the database of sales transactions Sinar Karya Furniture that much then using the data mining market basket analysis method apriori algorithm. Rules which are formed must meet the minimum support and minimum confidence.

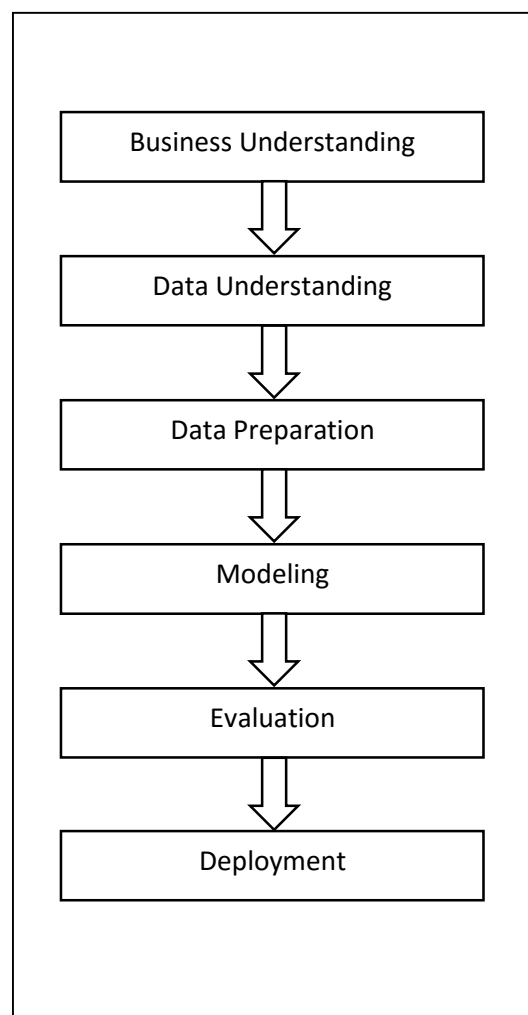


Figure 2. Framework of Study Block chart

Based on Figure 2 the framework of study follows the CRISP-DM (Cross-Industry Standard Process for Data Mining) steps to ensure the study is on the right path. The business understanding phase will explain the company policy based on observation. The data understanding phase will show the dataset used and the variables used in the experiment. The data preparation phase will convert the raw data into usable one so that it can be processed. The modeling phase will show the model of the method used in the experiment. The evaluation phase will show the evaluation of the method with some equations. At last, the deployment phase will explain how the experiment will be deployed.