

## **Analisis Desain Formulir Resume Pasien Pulang (RM 2/1) di Rumah Sakit Bhakti Wira Tamtama Semarang Tahun 2017**

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### **ABSTRAK**

Formulir Resume Pasien Pulang (RM 2/1) harus diisi dengan tepat dan lengkap. Berdasarkan survei awal, 5 perawat mengeluhkan kesulitan dalam menulis tanggal keluar pada formulir dan dokter sering tidak mengisi nama dan tandatangan karena kolom tidak tersedia. 80% formulir tidak lengkap. Penelitian ini bertujuan untuk mendeskripsikan desain formulir resume pasien pulang.

Penelitian ini adalah penelitian deskriptif dengan pendekatan cross sectional. Pengumpulan data dengan observasi dan kuesioner. Objek penelitian adalah resume pasien pulang, subjek penelitian adalah 24 dokter dan 61 perawat. Analisis data dilakukan untuk mengevaluasi desain formulir dan merancang ulang desain formulir.

Hasil penelitian menunjukkan, kebutuhan pengguna berdasarkan aspek fisik : 78,9% warna tidak sesuai dan 50% kertas formulir terlalu tipis. yang digunakan, kebutuhan pengguna berdasarkan aspek anatomik : 64,8 % belum mencantumkan logo dan alamat, 57,7 % belum mencantumkan no.revisi, kebutuhan pengguna berdasarkan aspek isi : 70,9% belum mencantumkan tempat lahir, keadaan keluar, hasil pengobatan, hasil lab/rontgen, rencana tindak lanjut DPJP. Hambatan pengguna pada aspek fisik 64,5%, aspek anatomik 54,9%, dan aspek isi 28,5 %.

Saran, sebaiknya menggunakan kertas 80 gram agar formulir tidak mudah sobek dan rusak. Nomor revisi sebaiknya disertakan dan berada di sebelah kanan bawah. Menambahkan letak identitas RS, logo, alamat disebelah kiri atas. Mencantumkan tanggal lahir, keadaan keluar, hasil pengobatan, hasil lab/rontgen, rencana tindak lanjut DPJP dalam isi formulir.

Kata Kunci : Desain formulir, resume pasien pulang, DRM

## **ANALYSIS OF PATIENT'S RESUME FORM DESIGN IN BHAKTI WIRA TAMTAMA HOSPITAL SEMARANG 2017**

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### **ABSTRACT**

Patient Resume Form (RM 2/1) should be filled correctly and complete. Based on preliminary survey, 5 nurses complained about difficulty in writing discharge dates on forms and doctors often not filled in names and signatures because columns were not provided. 80% forms were incomplete. This study aimed to describe discharge patient's resume form design. This study was a descriptive study with cross sectional approach. Data collection with observation and questionnaire. Object of this study was the discharge patient resume, study subjects were 24 doctors and 61 nurses. Data analysis was performed to evaluate the form design and redesign form. Results showed, User needs based on physical aspects: 78.9% of color was not appropriate and 50% of form paper was too thin. User needs based on anatomical aspects: 64.8% had not included logos and addresses, 57.7% had not included no.revision, user needs based on content aspect: 70.9% had not included birth place, discharge condition, treatment outcome, Lab results / x-ray, follow-up plan of DPJP. User barriers on the physical aspects 64.5%, anatomic aspects 54.9%, and content aspects 28.5%. Suggestion, it was better to use 80 grams paper so that form will not easily torn and damaged. Revision numbers should be included and located on the bottom right. Adds Hospital identity, logo, address on top left. Includes date of birth, discharge condition, treatment result, lab / x-ray results, DPJP follow-up plan in form contents.

**Keyword** : Form design, discharge patient resume, medical records