

## CHAPTER V

### CONCLUSION AND SUGGESTION

#### 5.1 Conclusion

Based on the result of the data of this study, the researcher can conclude that:

1. The topics which appear in the conversations between Indonesians and foreigners are country, occupation, business, study, family, customer, closing, planning, introduction, domicile, opinion, food, ability, comparison, duration, hobby, activity, asking agreement, movie, and politic. The most topic appeared is country.
2. The Indonesians and foreigners used 11 phatic expressions in English casual conversation. They are to sustain or keep the talk, to make chit-chat, to express solidarity, to express friendship, to express hospitality, to break the silence, to make gossip, to create harmony, to create comfort, to start the talk, and to express empathy. The most phatic expression appeared in the conversations is sustaining or keeping the talk. It is because the speakers tried to make conversations run longer in their communication.

#### 5.2 Suggestion

The researcher considers that communication is very necessary to have a relation with other people. A good relationship is created by a good communication. A good communication can avoid many things like

miscommunication, misunderstanding, negative thinking, or wrong presupposition.

Small talk or phatic communication is one of many part of the way to do communication. It is seemed like small thing but actually it influences much people's thought about someone since the first meeting. It is also used among Indonesians and foreigners which had not known first before. Both speakers should have the same passion when doing a conversation. It is suggested for the speakers that they should appreciate and give certain feedback to sustain the communication runs longer. It means that the English speaker need to be more active by giving comment or advise since it has effect to make a good relationship among society.

The reseacher also suggests if an Indonesian is facing a foreigner, he or she need to be looked naturally in using English and run a conversation. As a second language, Indonesian has to be able to do conversation especially in casual English. It is purposed that Indonesian can use phatic communication better depending of the context of the talk and responds his or her addressee positively. By doing these, both English speakers may maintain their conversation longer and smoothly.