

Sistem Informasi Tagihan Pasien Rawat Inap di RSUD Tugurejo Semarang 2007

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ABSTRAK

Sistem informasi tagihan pasien rawat inap pada RSUD Tugurejo Semarang pada saat ini dicatat pada buku besar rekapitulasi harian rawat inap dan dalam penghitungannya menggunakan kalkulator. Hal ini menyebabkan kesalahan dalam penghitungan dan keterlambatan informasi kepada bagian keuangan dan Direktur RS. Untuk mengatasi hal tersebut perlu dirancang sistem informasi berbasis komputer. Tujuan penelitian untuk mengetahui sistem informasi tagihan pasien rawat inap yang berbasis komputer di RSUD Tugurejo Semarang.

Jenis penelitian yang digunakan adalah metode deskriptif kualitatif, rancangan penelitian secara observasional terhadap sistem informasi tagihan pasien rawat inap dengan pendekatan cross sectional. Obyek penelitian adalah sistem informasi tagihan pasien rawat inap, sedangkan subyek penelitian adalah semua pihak yang terkait dalam sistem. Alat yang digunakan berupa pedoman wawancara dan pedoman observasi.

Dari hasil penelitian diketahui bahwa pelaku sistem informasi tagihan pasien rawat inap yang terlibat adalah pasien, TPPRI, bangsal keperawatan dan pelayanan penunjang medis, apotek rawat inap, kasir rawat inap, Sub bid perbendaharaan, ka bid keuangan dan Direktur RS. Dari pelaku tersebut dihasilkan informasi berupa laporan pendapatan per ruang perawatan, laporan pendapatan per jenis pelayanan penunjang medis, laporan pendapatan rawat inap per jenis status jaminan, dan laporan rekapitulasi pendapatan rawat inap harian serta rincian biaya tagihan pasien per hari per ruang perawatan. Yang dapat digunakan sebagai pengambilan keputusan secara tepat.

Berdasarkan sistem informasi tagihan pasien rawat inap yang diusulkan, sebaiknya untuk kebutuhan hardware menggunakan seperangkat PC dengan didukung oleh sistem operasi menggunakan Windows NT untuk sever, bahasa pemrograman menggunakan Visual FoxPro 8.0, dan database yang digunakan MySQL. Maka diperlukan SDM untuk dapat menjalankan sistem informasi tersebut, yang diantaranya analis sistem, programmer, operator, teknisi komputer dan petugas kasir rawat inap.

Kata Kunci : sistem informasi, rawat inap, tagihan pasien rawat inap

Billing Information System Of Patient That Treated At General Hospital District Tugurejo Of Semarang City 2007

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ABSTRACT

Billing information system of patient that treated at general hospital, district Tugurejo of Semarang city when input data is registration of its daily recapitulation that noted at book report and the counting still use a calculator. This may cause the officer get fatigue and it can make error of counting and deceleration of income information to hospital chief. Thus, the information of daily recapitulation of the lodging care patient is resulted in not accurate, not fast, and irrelevant, apart from that, the lodging care income report still allied in one book with hospital income report, so, it cannot used yet to take decision about operation income of lodging care division accurately. Purpose of this analysis is to know about billing information system of patient that treated which computer based in general hospital Tugurejo Semarang City.

Type of research that used is description qualitative method, research plan of the billing information system of lodging care patient observationally with cross sectional approach. Research object is billing information system of lodging care patient. Although, research subject is all of instance that relation with the system. Device that used is interview and observation guide.

From the result of research knowing that billing information system of lodging care patient which involved is the patients, TPPRI, medical insurance service and nursery room, lodging care pharmacist, cashier of lodging care, sub department of fund, financial department and the hospital chief. From that person obtained some information that is income report per treatment room, income report per medical insurance service, income report per insurance status, and recapitulations of income report of daily lodging care, and bill details of the patient per day per room. Which is can be used to take decision correctly.

Recommended based on the billing information system of lodging care patient that, for hardware needs preferable use sets of PC with Windows NT operation system support for server, programming language with Visual FoxPro 8.0, and use MySQL database. Therefore, needed a human resources to working on that information system, there is system analyses, programmer, operator, computer technicians, and lodging care cashier officer.

Keyword : sistem informasi, rawat inap, tagihan pasien rawat inap