

ABSTRACT

Wulan Indah Astuti

The Desain Of Ambulatory Patient Billing System Information Basic On Computer In RSUD Tugurejo Semarang

Region general Hospital of Tugurejo is type B hospital non education belong to province central Java Government. One part of this hospital has important role is the cashier for non-hospitalization care in the moment, the non hospitalization patient billing process was still done manually by adding all the current forms. Therefore it result in a recording duplication and redundant on the input, a miscalculation and misgrouping on the process and also on the output like miscalculate the billing, information delay, inaccuracy of avenue and making decision inappropriately.

Kind of research is qualitative research which observationally with cross sectional approach. The object of this research is non - hospitalization patient billing information system, while the subject is entire parties that involved in the system. The means used were interview and observation orientation. The data that obtainet was processed by analyzing and describing he content.

The research result for non - hospitalization patient billing information system is the unavailability computerization system; recording and reporting is still done manually. And to make the billing, the cashier has to calculate and sum every forms of each section. The reporting is still using the non - hospitalization register book and there were so many scratches that the performance was not attractive and potentially confusing for reading.

The conclusion is the non - hospitalization patient billing information system on this moment presenting the history from the patient came to get medical check of him/her until get home. The billing process that consists of recording and data making was made by TPRR officer. Data collecting and processing was done by polyclinic and PM Officer. Caiculation. Payment and reporting process was done by cashier. The obstacle and constraint is the continuous usage of record form and the report form various care which was summed and produced some bill amount. Database knowledge resulted from the observation of form and report.

Key Word : Computer Base System Program
Literature : 24 Books, 1990 - 2004

ABSTRAK

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RANCANGAN SISTEM INFORMASI TAGIHAN BIAYA PASIEN RAWAT JALAN YANG BERBASIS KOMPUTER DI RSUD TUGUREJO SEMARANG

Rumah Sakit Umum Daerah (RSUD) Tugurejo merupakan Rumah Sakit tipe B non pendidikan milik pemerintah Propinsi Jawa Tengah. Salah satu bagian yang berperan penting di rumah sakit yaitu bagian kasir rawat jalan pada saat ini proses tagihan biaya pasien rawat jalan masih dilakukan secara manual yaitu dengan melakukan penjumlahan dari berbagai formulir yang ada. Sehingga hasil informasi yang dihasilkan pada Input terjadinya duplikasi dan redundansi pencatatan, pada proses terjadinya salah perhitungan dan salah pengelompokkan sedang pada output terjadinya kekeliruan dalam menghitung jumlah tagihan, keterlambatan informasi, ketidak akuratan jumlah pendapatan dan ketidaktepatan dalam pengambilan keputusan. Tujuan penelitian ini untuk mengetahui rancangan sistem informasi tagihan biaya pasien rawat jalan, adapun lingkup lokasi di bagian kasir rawat jalan RSUD Tugurejo Semarang pada tahun 2005.

Jenis penelitian kualitatif, penelitian secara observasional dengan pendekatan cross sectional. Obyek penelitian sistem informasi tagihan biaya pasien rawat jalan, subyek penelitian semua pihak yang terlibat dalam sistem.alat yang digunakan pedoman wawancara dan pedoman observasi. Data yang diperoleh diolah secara content analysis dan deskriptif.

Hubungan antar fungsi pada tagihan biaya pasien rawat jalan saling berhubungan yaitu Petugas TPPRJ, Petugas Penunjang Medis, Petugas poliklinik dan Kasir sebagai pengolah transaksi dan pembuat informasi, Kepala kasir sebagai pengambil keputusan operasional, Bagian Keuangan sebagai pengambil keputusan taktis dan Direktur sebagai pengambilan keputusan strategis. Pengetahuan database dari hasil observasi formulir dan laporan.

Adapun peluang pengembangan sistem informasi dapat dilihat dari keinginan RSUD Tugurejo Semarang untuk membangun sistem informasi. dan arahan dari para pihak manajemen menyambut baik untuk merancang sistem informasi tagihan biaya pasien rawat jalan yang berbasis komputer

Kata kunci : Rancangan Sistem Berbasis Komputer.
Keustakaan : 24 buah, 1990 - 2004.